

Complaint Form

The association cannot act as your private attorney or a law enforcement agency, and we do not have the authority to act on consumer or individual disputes. The association offers dispute resolution assistance by informing homeowners of violations of the Association’s Covenants, Conditions, and Restrictions (CC&Rs), and Thurston County and local government ordinances. The association represents the homeowners as a whole and respects all homeowners’ rights, and only has the authority to enforce the CC&Rs.

All complaints received are confidential. The association will review complaints and you will receive a confirmation of receipt and a follow up within 30 days. **Submission of a complaint form is no guarantee of any specific result.**

Mailing Address: The Management Trust
6704 Tacoma Mall Blvd. Suite 111
Tacoma, WA 98409

Email Address: AuBree Fries, Community Support Specialist & Cindy Sinanian, Community Association Manager: AuBree.Fries@ManagementTrust.com & Cindy.Sinanian@ManagementTrust.com

Please fill out to the best of your ability—

Association Name: _____
Homeowner Name: _____
Property Address: _____
Date(s) of Violation: _____

Give a detailed description of the situation, be specific and state **ONLY** the facts. (Leave out colorful opinions and negative statements).

Have you tried to resolve this situation on your own? Describe below, use the back of the form if needed.

You must provide your name and telephone number so the Management Trust can contact you with any further questions:

Your Name: _____
Telephone Number: _____